



Durbin implement PEPPOL with NetEDI's help

Get in touch

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Durbin is a specialist medical supply company that provides pharmaceuticals, medical equipment, and consumable products to healthcare professionals in over 180 countries around the world.

In response to new rules brought in by the Department of Health, and to continue trading with NHS Supply Chain, Durbin needed to implement the PEPPOL standard of messaging, and that's where we stepped in to help.



Connect easily with the PEPPOL network



Cloud-based and easy-to-use



Fully managed with 24/7 support

Our solution for Durbin

We implemented our easy-to-use, NeTIX Starter solution for Durbin, giving them access to the PEPPOL network and the ability to exchange orders and invoices with NHS Supply Chain.

They can also upgrade to our Professional solution in the future, which allows direct integration with their ERP, making the process even more automatic and seamless. When it comes to implementing PEPPOL, we

understand that all Trusts and suppliers will have their unique challenges.

Craig Johnson, Administrative and Assessment Assistant says:

"We had a lot of questions about how things would work. For example, how we could amend prices and set VAT codes. NetEDI were great at keeping us informed and answering our questions. They were very open and easy to talk to."



"The main reason we chose NetEDI is because they are official partners for PEPPOL and its introduction and implementation. Since then the support has been very helpful."

Craig Johnson, Durbin

The importance of PEPPOL

The Department of Health is trying to change the way NHS Trusts communicate with their suppliers by standardising and automating all messages.

Getting everyone on the PEPPOL network will reduce human error and allow the NHS to track and trace products more easily. The end goal is to improve patient care and help the NHS to save money, as well as lives.

“Although PEPPOL isn’t something suppliers have chosen to do, we understand that the NHS is trying to save time and money and that we have to embrace the process.

And if we must do it, then we are committed to doing it well. NetEDI has certainly made the process as painless as possible.”

We’re working hard to help the NHS achieve their aim and we’re proud to have been selected by NHS Supply Chain as their PEPPOL Access Point and solution provider. Part of that job is contacting all their suppliers and making sure they know how to remain compliant.

“We wanted to make sure that everything was running correctly and that our customer service standards were being maintained while we were implementing PEPPOL. NetEDI was very patient and helpful throughout that process.”



Powered by
NeTIX



Used by

6,300

people

£

Delivering

£3Bn

transactions p.a.



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